

Client Information	
Name:	Date:
Contact Number:	Can we contact you: Y / N
Email:	
Complaint Information	
Date occurred:	Time occurred:
Type of Service: (Please circle)	
Camp/Respite/Cruise/Impact Program/International Adventures	
Complaint Details:	
What outcome would you like from this?:	
Additional Contact Services: Department of Communities, Disability Services and Seniors Department for Child Safety, Youth and Women: 13 74 68	
Commonwealth Respite and Carelink Services: 1800 052 222	

Process:

Email form to enquiries@tag5.com.au or post to head office - TAG 5 Ltd, 1380 Logan Road Mount Gravatt Qld 4122

Your communication will be acknowledged, and a review undertaken in accordance with the provisions of our Quality Management System. You will be advised of the result. Thank you for taking the time to provide this feedback, it is appreciated.

Please note clients have the right to access information and can make a complaint themselves or have a family member speak on their behalf without any retribution and can be referred to the Public Interest Disclosure Policy (Whistle Blowers).